**PATIENT PARTICIPATION GROUP MEETING 23rd JULY 2013**

**MINUTES FOR THE MEETING**

6 people attended including representation from the practice.

Names omitted due to confidentiality rules

 **Apologies:** x 5

Minutes agreed.

Thanks to CC and HB for conducting the campaign to promote online services, the appointment system and information about choosing the right service. Very successful re online services, but sadly no new members for the group.

**CCG update** – Mrs Y. Minutes from last two meetings assessable hard copy to view at the practice.

Airedale General Hospital failed 4 hour target 2 months running – lack of beds the cause, increase capacity. Integrating health and social care, closer working with patients in the community. 24/7 care at home.

Maternity service 1-1 private company will not be commissioned or paid for in this area.

Patient lead commissioning decisions. 3% finance cut 10% efficiency saving 2 year financial plan to be drawn up.

Concerns re Ambulance Service and admin delaying response times. Concerns re stroke service. C diff KPMG appointed as advisors.

7 strategies –

Transform urgent care

Transform Mental Health

Published strategy in Autumn

Health inequalities

Health Promotion

Excellence Medicine – prescribing

Maintain safe high quality effective care

Importance of maintaining a sustainable CCG

**PUBLIC CCG MEETING-**  The next meeting will be held 19th September at Skipton Council Offices.

**A.O.B**

PG - Door from reception to remain open to aid disabled access – G will look in to this.

IP reported that Co-Cordamol 8/500 given by mistake 30/500. Sainsbury’s error. Patient reported – pharmacy will record the error.

MY reported that Bradford Met care in home concerns moderate care will be stopped- dressing, cooking, shopping etc – 2000 + people receive this care.

Survey of hospitals self funding 1/6 hospitals offer self funders.

G will circulate last year’s survey. Group asked to put forward additional questions on patients’ issues and priorities e.g. –

Clinical Care

Getting an appointment

Reception issues

Opening Times

Parking and so on

Please send suggestions to G by end of September – thank you.

NEXT MEETING WILL BE 7th NOVEMBER at 5.45pm