PATIENT PARTICAPTION GROUP MEETING 05.09.2017

MINUTES MEETING

**Attended:** 3 Patients and 3 members of staff,

Apologies: 1 Patient

**Minutes of last meeting** – agreed no matters arising

**CCG Update**

Meetings will be bi-monthly 1 held in the Bradford area and 1 in the AWC area. Venue to be decided.

AGM will be specifically focused on AWC CCG matters and held on the 28th September 2017 at Ilkley Rugby Club.

MY summary attached. Next Governing Body meeting**:** Tuesday, 9th January 2018, 2-5 pm at Douglas Mill, Bowling Old Lane, Bradford BD5 7JR.

**Patient Group Recruitment Drive**

PPG members to contact schools regarding questionnaires.

Questionnaires to be made available in reception for patients to complete. Any returned forms will be shared with the group at the next meeting. Suggestions for increasing patient group numbers should be e-mailed to DR from the group.

**Managed repeats**

The practice informed the group that the managed repeats system available through pharmacies for patients is changing from October 2017. In future patients will need to order their prescriptions through the practices online ordering system – SystmOne online, in person or by post. Vulnerable patients will still be able to order through their pharmacy and the pharmacies are assisting the practice in identifying patients they feel will still need their assistance.

**Extended Access**

The practice has been involved in a pilot scheme providing extended access to patients 5 days a week (Monday to Friday) 6.30 until 8.00pm. The pilot consists of 6 local practices working together to provide cover over the week. The Ling House GP’s and Nurse Practitioner cover our share on Tuesday evenings. Patients from all 6 practices can access the appointments on all 5 nights. In addition to these face to face appointments our practice nurses offer evening telephone consultations for patients with long term conditions 2 evenings per week. We also have a clinical pharmacist providing telephone consultations including medication reviews available 3 evenings a week. The nurse and pharmacist appointments are for our patients only.

**Health Mapping**

PG confirmed Health Mapping is still work in progress.

**Network Meeting**

Next meeting 12th October 2017

Meeting closed at 6.45pm

Next PPG meeting 5th December 2017 at 5.15 – **Deferred to 16th January 2018 at 5.15pm**